

Backup that gets you back to business

Whether you want protection from data disasters or just more time in a busy day, Carbonite's automatic around-the-clock backup frees up your schedule to accomplish everything you need to do. Our robust Pro & Server Plans cater to small and mid-size businesses and support an unlimited number of computers, servers, databases and hypervisors.

Read on to learn more about the comprehensive features these plans offer.

Safety & Security

Your files are encrypted and sent to our state-of-the-art offsite data centers that are monitored by guards 24/7 and secured with other stringent technical safeguards.

Easy File Recovery

With just a few clicks of the mouse, crucial business data can be recovered from unexpected setbacks seamlessly.

Sync & Share

Available to all Carbonite customers, this free app syncs work across all devices allowing for easy collaboration with coworkers and business partners on-the-go.

Supports HIPAA compliance

If you are a healthcare or insurance professionals looking to safeguard Protected Health Information (PHI), we can provide a Business Associate Agreement (BAA).

Common sense pricing

The Pro & Server Plans pricing model is simple – there's just one flat rate for unlimited workstations, servers, hypervisors, applications and databases. No per-instance fees. No per-license fees.

Customer support

U.S.-based tech experts available via phone, email and chat everyday from 8:30 a.m. – 9 p.m. Eastern Time.



Solutions NCR
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Business Plans & Pricing

All Carbonite business plans support HIPAA compliance

<p>Workstation Backup For businesses that need to protect unlimited computers</p> <p>PRO BASIC</p> <p>250 GB CLOUD STORAGE to share between an unlimited # of:</p> <ul style="list-style-type: none">• Computers & laptops• NAS devices & external hard drives	<p>Server Backup For businesses that need hybrid, local, live applications</p> <p>SERVER BASIC</p> <p>250 GB CLOUD STORAGE to share between an unlimited # of:</p> <ul style="list-style-type: none">• Servers (physical & virtual), databases, live applications, Hyper-V environments• NAS devices & external hard drives	<p>Complete Business Backup Combines our automatic workstation backup with robust server backup</p> <p>SERVER PRO BUNDLE</p> <p>500 GB CLOUD STORAGE to share between an unlimited # of:</p> <ul style="list-style-type: none">• Servers (physical & virtual), databases, live applications, Hyper-V environments• NAS devices & external hard drives• Windows file servers• Computers & laptops
<p>PRO PRIME</p> <p>500 GB CLOUD STORAGE to share between an unlimited # of:</p> <ul style="list-style-type: none">• Computers & laptops• NAS devices & external hard drives• Windows file servers	<p>SERVER PRIME</p> <p>500 GB CLOUD STORAGE to share between an unlimited # of:</p> <ul style="list-style-type: none">• Servers (physical & virtual), databases, live applications, Hyper-V environments• NAS devices & external hard drives	<p>+ ADD STORAGE</p> <p>100 GB</p> <p>STORAGE PACK</p>

Pro Basic, Pro Prime & Server Pro Bundle Performance:

Back up critical files, including:

- Documents
- Emails
- Spreadsheets
- Settings
- CRM & POS files
- Photos & Videos

Sync, share & access backed up files remotely with free apps

Automatic, around-the-clock backup

Server Basic, Server Prime & Server Pro Bundle Performance:

Hybrid backup: save your backups to the cloud, a local disk or a combination of both
Protect your Hyper-V environments and recover selectively

Detailed monitoring and reporting of the status of backup, restore, upload and download operations for all backup sets

Support for networked storage (NAS & SAN) as backup sources and targets

Support for common cloud drive services (Google Drive, Box, Dropbox) as backup source

Personalization and configuration options for flexibility and optimal resource utilization, including:

- Full, differential, and incremental backup
- Personalized backup scheduling, and custom email notifications
- Separate retention policies for cloud and local storage
- Bandwidth controls to set maximum upload/download rates or to set a time-specific throttle rate
- Compression control to help save network bandwidth and maximize storage efficiency



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